

Press release

Rittal Limited



18 June 2014

Rittal offer International Service and System Support

Consisting of products, engineering tools and customer support, 'Rittal – The System' is completed with Rittal International Service. A total of 64 subsidiaries, more than 150 service partners and over 1,000 service technicians guarantee a local service and fast response times.

Rittal International Service now offer tailored service agreements to protect production processes and safeguard productivity that will maintain the value of equipment and systems, minimise downtime and allow costs to be managed over the long-term.

Select from a wide-range of available service packages, including Basic, Comfort, Advanced, Full and Customised. The packages offer various options for availability of Rittal support, response time, spare parts availability, maintenance visits and extended warranty.

Rittal's cooling products situated in harsh industrial environments consistently demonstrate high quality and reliability. Regular preventative maintenance leads to longer product service life for increased equipment profitability. Also available Rittal's warranty extensions between one and three years will provide reassurance for a total warranty period of up to five years

Simply call, send an e-mail or visit <http://www.rittalservice.co.uk/customer-service> for international assistance.

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Notes

Rittal GmbH & Co. KG, headquartered in Herborn, Germany, is a leading global provider of solutions for industrial enclosures, power distribution, climate control and IT infrastructure, plus software and services. Systems made by Rittal are deployed in a variety of industries, including mechanical and plant engineering, IT and telecommunications.

The company's broad portfolio includes complete solutions for modular and energy-efficient data centres: from innovative security concepts for data systems to physical data and system security for IT infrastructures. Thanks to leading software vendor Eplan's interdisciplinary engineering solutions, and Kiesling Maschinentchnik's automation concepts for switchgear manufacture, Rittal covers most aspects of the value chain.

Founded in 1961, Rittal is now active worldwide with 11 production sites, 64 subsidiaries and 40 agencies. With 10,000 employees worldwide, Rittal is the largest company in the owner-operated Friedhelm Loh Group, based in Haiger, Germany. The entire group employs more than 11,000 people and generated revenues of about €2.2 billion in 2012. Further information at www.rittal.com and www.friedhelm-loh-group.com.