

Collaborating on calibration

Endress+Hauser has joined forces with Electroserv to open a new calibration facility and service hub in the south of England

A joint venture to meet the needs of process industry customers in the south has been launched in Bramley near Basingstoke. Endress+Hauser has collaborated with one of its Authorised Service Providers, Electroserv, to create the new service hub, which comprises a wet flow calibration rig and electrical, temperature and pressure calibration facilities as well as meeting and office space.

"The new site will improve our responsiveness by bringing our expertise closer to customers," explains Chris Gibson, Associate Director – Services for Endress+Hauser. "Instruments will spend less time in transit so we can get them back into our customers' processes as quickly as possible."

Electroserv has had a close working relationship with Endress+Hauser for nearly a decade, supporting the company's team of field service engineers with on-site calibration and verification. "The relationship with Electroserv allows us to be more agile while providing a seamless service for our customers," says Chris Gibson.

Electroserv's Managing Director, Simon Fisher, also values the relationship. He commented: "This venture with Endress+Hauser will make it even more convenient for customers to work with us and benefit from the excellent service that our business prides itself on."

The new facility is Endress+Hauser's second dedicated calibration centre in the UK; the first is at the company's headquarters in Manchester. Customers can send their instruments to the nearest calibration facility or choose to have their instruments calibrated on site for convenience.

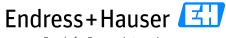
For more information about calibration and service at the Bramley facility, call Endress+Hauser on 0161 286 5050.

Notes for editors:

Endress+Hauser is a global leader in measurement and automation technology for process and laboratory applications. The company's devices, solutions and services are at home in many industries, and customers use them to gain valuable knowledge from their applications. This enables them to improve their products, work economically and at the same time protect people and the environment.

Electroserv Temperature, Controls and Sensors Ltd is one of the UK's premier stockists and distributors for high-quality process control systems and temperature measurement components. Established in 1974, Electroserv has continually evolved to meet the changing needs of a worldwide customer base to offer expertise and products from a large range of instrumentation, controls and ancillaries.

Press release August 2022



People for Process Automation