

## How Made Smarter is empowering women in manufacturing

## Industry trailblazers Andrea Thompson (BAE Systems), Andrea Hough (ATEC Engineering Solutions) and Donna Edwards (Made Smarter) say manufacturing SMEs can inspire a generation and close the gender gap

The digital transformation of manufacturing has the potential to kick start a golden age for women in the industry.

The number of girls' participating in STEM subjects at A-level and degree level has increased by a quarter in the last decade\*.

This pipeline of engineering talent has found its way into manufacturing, which has seen a slow but steady growth in the number of women in the industry, over the same period.

This influx has resulted in an organic increase in women in leadership roles.

Andrea Thompson has worked her way up from supervising on the shop floor to the top floor and is now managing director for Europe & International Programmes at BAE Systems.

She is now aiming to inspire the next generation of women to follow suit through her role as chair of the Made Smarter Commission's North West Pilot.

Thompson has witnessed significant change during her 30-year career in the automotive and aerospace sectors.

"When I started in manufacturing it was another world," she said. "I was one of very few women going into the automotive industry – particularly the manufacturing end of it. Women's interest in the sector just wasn't there back then in any large numbers.

"I worked on the shop floor, amongst mostly unionised, older, males. The facilities, machinery and processes were so different too. Running a manufacturing business was very manual involving Excel spreadsheets, lots of paper, and counting how many pieces had been made or processed. Data analysis was also extremely manual.

Today, the manufacturing industry paints a completely different picture, Thompson said, no more so than at BAE Systems. Of the 10,000 people working from its Lancashire site, 20% are women including 500 engineers. Almost a quarter of new starters through BAE's UK apprenticeship programmes last year were female, while the number of women in senior management positions is rising.



"The amount of progress is incredible," Thompson said. "Today, the environment has a much higher percentage of females, and in all kinds of ranks. They're on the shop floor, working with machinery, in R&D, in management and senior leadership. Women are everywhere now."

Thompson believes advances in technology and cultural changes in the industry are behind the increase.

"As well as a cultural perspective, it's changed from a manual outlook," she said. "There's no counting. Instead it's analysing data, figuring out how to be more efficient and effective.

"A completely different skillset is required. And women have this. They bring data analytical skills, along with a forward-thinking, strategic and innovative approach."

"Women are empowered. Previously, it was very much men with 'Type A' personalities and thinking in a "group mentality". Fast-forward 30 years, and there are both males and females with 'Type A and B' personalities. They challenge one another and collaborate. Diversity of thought and experiences are now treasured skills. This wasn't even a possibility all those years ago."

Thompson sees the changes across the industry.

"I've noticed a growing number of amazing and very confident young women coming into the industry," she said. "They bring a different perspective. They're haven't grown up in our history. Not only do they have a new baseline of manufacturing knowledge and skills, they also expect to voice their opinions. They stand up in front of any audience and make suggestions and challenge those at any level. It's today's normal, and it's thrilling to see."

Thompson believes Made Smarter and the North West pilot offers a unique opportunity to encourage more women to succeed in manufacturing.

"The biggest problem manufacturing has is its historical image," she said. "Manufacturing continues to suffer from outdated misconceptions: that jobs are repetitive and involve working in unsophisticated, dirty factories; and that it doesn't offer fulfilling careers for women. But none of this is true.

"Manufacturing is more innovative than it has ever been. Modern factories are in clean, high-tech buildings rather than dirty environments for metal bashing. Manufacturers are getting things done using advanced technologies like robotics, 3D printing and intelligent machines, and using data, the cloud and analysis to find better ways of doing things."

Thompson believes by educating women on the true image of modern manufacturing, Made Smarter can play a crucial role in addressing the gender imbalance in the industry.



It is leading by example, positioning women at the top levels of its organisation. The Made Smarter national commission's leadership team is almost a 50/50 gender mix and includes industry luminaries such as: Dame Judith Hackitt, chair of manufacturing trade body, Make UK; Dr Hayaatun Sillem, CEO of the Royal Academy of Engineering; Margaret Wood, chair of ICW; Carolyn Fairbairn, CEO of the Confederation of British Industry (CBI); Dame Fiona Kendrick, chair and CEO of Nestle UK and Ireland; Frances O'Grady, General Secretary of the TUC; Katherine Bennett, Senior Vice President of Airbus UK; Andrea Hough, Managing Director of ATEC Engineering Solutions.

The gender mix can also be seen with the North West Pilot steering group, where Andrea Thompson leads a team including: Andrea Hough of ATEC Engineering Solutions; Donna Edwards, programme director for Made Smarter North West Adoption Pilot; Carlene Nobile of BAE Systems; Simone Peppi of The Pilot Group; Jayne Moorby of Oxley Group; Gill Marsden of NIS; Emma Degg of North West Business Leadership Team; Jude Holmes, Ruth Hailwood and Amanda Lyons, of Made Smarter; and Clare Porter, of the Department for Business, Energy and Industrial Strategy (BEIS).

Andrea Hough is another example of someone who started on the shop floor, as an apprentice, and rose through the ranks via IT and production to become MD of ATEC Engineering Solutions.

She believes her tech-focussed route through the company has her well-positioned to lead the company's digital transformation.

"Data has always been at the core of my decision making throughout my career," Hough said. "That is more important than ever given that data and analytics are central to the 4th Industrial Revolution. I believe we have reached a turning point in manufacturing and that technology has the power to inspire a generation of young women."

Hough's career at ATEC benefitted from mentoring, which she has introduced into her own company. However, she passionately believes that to really inspire more women into manufacturing, it must start at school.

"To spark that interest in girls we have to start early," she said. "We need to show them what manufacturing is about. When I visit schools, I drum the message home that the stereotypical views of it being a dirty, unglamorous, butch environment are wrong. They don't have to change their look or style to be an engineer. They can still be 'female' and do the same jobs as men without losing their identity."

Hough believes that two key elements of the Made Smarter programme can help develop and cement that spark of interest. The fully-funded three-month student placements programme connects education and industry at an earlier stage to make women more aware of the



opportunities, while the eight-month leadership and management training programmes, offered in partnership with Lancaster University, offers the chance for women to lead on a company's digitalisation transformation.

As to the future, BAE Systems' Andrea Thompson has great optimism.

"Ten years from now I expect we'll see an even higher percentage of women in manufacturing, especially considering that more young females are taking STEM subjects," she said.

"Women will still be in all ranks - I anticipate that many of these roles will be mid-to-higher levels, as the pipeline is becoming more mature. There will be more diverse-thinking conversations too.

"We've made incredible progress, and I've no doubt this will accelerate."

Donna Edwards shares that confidence of the future for women.

Her career started in manufacturing, in a HR and training role. Three decades on in her position as director of the Made Smarter North West Pilot means that she has seen the incredible change manufacturing has undergone.

"I have overseen many projects in my career, but nothing inspires me more than Made Smarter," she said. "Our ambition is kick start a new industrial revolution for the manufacturing sector and turn the UK into a world leader in digital technologies, starting in the North West, has really taken off.

"This is a once in a generational opportunity to boost productivity, create high value and highly paid jobs of the future, for both men and women."

## **ENDS**

\*https://www.gov.uk/government/news/minister-calls-to-dispel-girls-misconceptions-of-stem-subjects

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## **About Made Smarter**

Made Smarter is the UK national industrial digitalisation movement to drive productivity and growth of manufacturing industries and put the UK at the forefront of the 4th Industrial Revolution. Backed by world-renowned businesses and working in partnership with the UK government, Made Smarter will make a real, everyday difference to people from the boardroom to the factory floor.



Made Smarter was formed following a nationwide review into UK manufacturing that recommended key changes: more ambitious leadership; greater innovation in developing new technologies; faster implementation and adoption of these technologies; and deeper understanding of the sector's skills requirements. We'll be boosting digital skills in the sector, bringing businesses and R&D together to develop new technology, and helping makers embrace new digital tools. In doing so, we'll inspire the next industrial revolution and make the UK a leader in digital technologies.

For more information, visit www.madesmarter.uk.