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MAKITA'S NEW FACTORY SERVICE CENTRE OPENS IN LONDON

Makita UK has opened a third regional Factory Service Centre (FSC) in the busy London borough of Hounslow. This new FSC joins Makita's HQ facility in Milton Keynes, which serves the whole of the country, as well as Glasgow, which supports the rapidly expanding market penetration of the brand in Scotland and northern England. The London FSC will primarily service the essential London and South East region. In order to offer the best service levels in the industry Makita is committed to offering improved national coverage for the benefit of end user customers, as well as the network of Makita distributors, by building these dedicated FSC's.

While these facilities satisfy a vital role in providing technical repairs and maintenance services for all mains and cordless construction machines, and the rapidly expanding range of grounds care tools, including 2-stroke and 4-stroke petrol engine products, training remains the cornerstone of Makita's marketing success. It ensures that both authorised distributors and operators are fully conversant with the power tools they own, or may purchase in the future; how to obtain the best and safest performance from these machines, and how to maintain them for efficiency and productivity.

The first FSC to be opened is based at South Street, Glasgow, which offers Makita product training across the complete range of products; product servicing courses, as well as accredited courses such as the successful and certificated City & Guilds Correct & Safe Use of Handheld Power Tools. A user or instructor certificate is issued upon successful completion. Courses are available to meet individual needs and bespoke power tool training can be designed to meet specific requirements.

At each location the theory elements of courses are held in a lecture theatre, followed by essential hands-on practical work which is carried out in specially adapted and fully equipped training demonstration rooms. Courses are of 1 or 2 day duration or tailored to specific needs. The CITB certificated course, which can include a combination of in-house and on-site training, relates to abrasive wheel training, and both instructor or user courses are available. Gas nailer user training, chainsaw cross cutting and service courses are also available.

Tony Coleman, Technical Manager, Makita UK, says: "We are already receiving a very warm welcome from all sectors of the power tool industry in this heavily populated area of west London. If demand becomes similar to that we've established in Glasgow and Milton Keynes we will be looking for additional training personnel. Both employers and operators will benefit from this convenient location offering improved local services to all customers."

Makita has great experience in supporting worthwhile challenges as WorldSkills UK, APL Apprenticeships and Hire Association Europe Apprenticeship schemes to help support customers of the future with product and training support. Employees and employers can benefit from Makita's outstanding training courses, which compliment high quality power tools used by professional trades' people, raising ambitions and abilities for many.

The Makita range is supported with an equally comprehensive range of over 4,500 accessories and consumables products.

For more news and product information about Makita UK please visit www.makitauk.com. Follow us on Twitter @MakitaUK, Facebook.com/makitauk and google.com/+makitauk

Notes

About Makita

Makita is a leading world class brand of professional power tools, accessories and work wear known for quality, performance and durability in rigorous industrial use. Operating for 45 years in the UK, Makita's offices are located in Milton Keynes, Bucks with distribution centres located throughout the U.K. Makita is Britain's number one professional power tool manufacturer offering an extensive inventory of over 620 products and accessories which include cordless drill/drivers, cordless combination drills; percussion drills; angle grinders; jigsaws and sanders, as well as a substantial amount of outdoor power equipment.

Makita's Telford manufacturing facility produces a range of power tools from carefully selected raw materials and with the most advanced manufacturing equipment in the world. Makita's Telford facility is a net exporter of professional power tools with 78% of its production going to other Makita operations worldwide. To ensure that Makita maintains its high quality standards, every machine undergoes testing and inspections throughout the whole manufacturing and assembly processes, including a final run-test under power before leaving the factory, which ensures optimum performance.

Makita (UK) Ltd is a founding member of United Kingdom Power Tool Alliance against Counterfeiting (UKPTAAC), a power tool industry alliance set up to fight the growing challenge faced by the industry of unsafe and dangerous imported counterfeit products that are sold outside the normal retail channels putting consumers at risk.

Makita supplies, as well as the construction industry, many of Britain's largest businesses and organisations from the Armed Forces to rescue services, major utilities, manufacturing and service companies.

Makita has also established themselves as a market leader in the innovation of Anti Vibration Technology (AVT), with the launch of a range of heavy-duty products designed to reduce the vibrations often associated with heavy machinery. They are committed to producing the safest

power tools, which results in longer and more efficient products, as well as protecting the user from possible long-term effects.

The HQ of the global Makita Corporation is in Aichi, Japan. Manufacturing and distribution is carried out throughout Asia, the Americas, Europe and the Middle East, Australia and New Zealand.